

Call the CDC National Immunization Information Hotline with your questions or tell your clients about our service.

1-800-232-2522 (English)

1-800-232-0233 (Spanish)

Anytime between 8:00am-11:00pm Monday-Friday (Eastern Time)

### Important immunization resources:

Vaccine Adverse Event Reporting System 1-800-822-7967

CDC National Immunization Information Hotline website: http://sunsite.unc.edu/ASHA

National Immunization Program website: www.cdc.gov/nip

CDC National Immunization Information Hotline is operated under contract by the American Social Health Association (ASHA).

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CDC National Immunization Information Hotline



# CDC NATIONAL

Get the

## IMMUNIZATION

information

# INFORMATION

from someone

# HOTLINE

you trust.

#### HOW WE CAN HELP YOU

The CDC National Immunization Information Hotline can help you, the provider, in many ways. We have the most updated CDC information on:

- vaccine preventable diseases
- adverse events and contraindications
- ACIP recommendations
- immunization schedules
- **and** much more.

We can send you free publication and other educational materials designed for providers, such as the latest recommendations, the guide to contraindications, special videos, etc.

Or you can call us to order publications for your patients. Choose from a variety of topics, reading levels, and languages.

The CDC National Immunization Information Hotline has a large referral database and many other resources, such as information on video conferences, vaccine registry software, CEU credits, posters, and more.

# HOW WE CAN HELP YOUR PATIENTS

We are open even when you are not.

Trained staff are available Monday through Friday, from 8am to 11pm Eastern Time.

By calling our number your clients can get peace of mind. They can talk to someone who understands, in a language they can understand.

Some common questions people ask are:

- My child got a shot and now has a fever; should I take him to the doctor?
- What is the difference between the oral polio vaccine and the injected one?
- *Is the DTP shot safe?*

Whether their concern is about adverse events, vaccine preventable diseases, or the vaccination schedule, we are available to answer their questions.

#### HOW YOU CAN HELP US

#### Do you want to reach new clients?

Approximately 25% of our calls are from people wanting a referral to a clinic nearby.

Having your clinic information in our referral database is a great way to reach people in your community.

Do you know if your clinic is listed in our referral database? You can call anytime and ask any of our specialists to be included. It's that simple.

If you are already in our records, you can call us with any updates in phone numbers, staffing information, hours, and anything else you want included.

Also, if you are planning a special immunization event, let us know. Our number can be a great way to let people know more about the details.